College Transfer Procedures

Approved by the Senior Tutors’ Committee, 10 July 2020.

1. General principles:

1.1 These procedures are owned collectively by the 31 Cambridge Colleges under the auspices of the Office of Intercollegiate Services; the University of Cambridge does not have any ownership or decision-making powers in relation to these procedures as matters of College admission fall outside its remit.

1.2 The Cambridge Colleges operate individually with legal autonomy and independence, but are collectively committed to addressing the needs of applicants and students in a collegiate manner.

1.3 Under this procedure, no College is obliged or otherwise compelled to admit a student who has already matriculated at another College.

1.4 College transfers are not normally possible. Colleges will only agree to consider transfers on an exceptional basis and when there are compelling grounds for doing so. Any transfer of a student is subject to the agreement of both the outgoing and incoming Colleges. It should be noted that the transfer process, being exceptional, can be lengthy.

1.5 A student will need to clear their original College financial account before any transfer of College can be enacted.

1.6 An offer of accommodation from another College when the student’s own College is unable to provide accommodation would not normally justify a transfer, since it is possible to be accommodated in a College without becoming a member.

1.7 Whilst the Colleges undertake to consider requests in a constructive and consistent manner and in accordance with the same principles, these procedures do not preclude any Colleges arranging the transfer of a student via local resolution outwith these procedures, subject to both the incoming and outgoing Colleges together with the student/applicant agreeing that a transfer should take place (see Appendix B). Such informal transfers shall be reported in accordance with Section 6 below.

1.8 Only under very exceptional circumstances will a transfer be considered if the student is within three months of completing their qualification, and never after the academic requirements of their course have been met.
2. **All transfers mid-course – undergraduate and postgraduate students - (See Appendix C)**

2.1 **Eligibility**

2.1.1 Transferring Colleges mid-course is not normally possible, and the reasons for seeking such a transfer would need to be substantial and very compelling. It would not be sufficient, for example, for a student to say that they prefer another College, find their current College's location inconvenient, or have friends in another College.

2.1.2 Students should speak to their College Senior Tutor (or to a College-appointed deputy in cases where the Senior Tutor is conflicted or the responsibility for such matters rests elsewhere), to discuss a transfer. Students wishing to transfer College should **not** contact other Colleges directly.

2.1.3 The following reasons may potentially be considered substantial and compelling:

a) disability, serious medical need, or other special need that cannot be met by a student’s own College but can reasonably be met by other ones;

b) the irretrievable and significant breakdown of a student’s relationship with their present College;

c) a traumatic event or series of events affecting the student for which professional advice has been obtained that indicates that it would be extremely undesirable to remain at their present College.

2.1.4 These procedures are intended to facilitate clear and transparent consideration of requests based on the eligibility criteria above. It is therefore deemed to be in the interests of all parties that the Panel’s process of coming to a decision about an application will normally be suspended in cases where:

a) the student commences or has already commenced a complaint against their College and/or the University and the complaint has not been fully resolved;

b) the student is the subject of, or becomes the subject of, any disciplinary procedure of the College and/or the University, and where the procedure has not been fully completed (including an internal appeal process relating to such a procedure).

The Panel reserves the right to suspend any decision about a case until clear evidence has been provided to confirm that the conclusion of such procedures has been reached.

2.2 **The Process**

2.2.1 Prior to making a request to transfer students should consider carefully whether they meet the eligibility criteria outlined above, i.e. whether they have substantial and very compelling grounds. They may wish to consult their
Tutor or the Students’ Unions’ Advice Service to determine whether they have a case, on what grounds, and how best to present it.

2.2.2 Where a student has determined they may have a case, they should approach their College Senior Tutor or College-appointed deputy (hereafter 'the Senior Tutor') to discuss this.

2.2.3 If the Senior Tutor agrees that the student may have a case to request a transfer, the Senior Tutor and the student will collaborate to complete the College Transfer Request Form for mid-course transfers. All relevant information and available evidence to support the student’s case, including, for instance, any application and non-medical evidence already submitted to the Exam, Access and Mitigation Committee (formerly the Applications Committee) or the Postgraduate Committee (formerly the Board of Graduate Studies), should - with the student’s consent - be included with this form and sent by the Senior Tutor to the Secretary of the Senior Tutors' Student Finance and Welfare Committee who supports the administration of the process (hereafter 'the Administrative Secretary').

2.2.4 Where the Senior Tutor does not agree that the student has a case for a transfer, the student may still present their case to the Panel for consideration without College support. In any case the paperwork must be submitted to the Administrative Secretary via the College and the request form must indicate whether the Senior Tutor supports the student’s application or not, with reasons provided.

2.2.5 Whether or not the Senior Tutor supports the student’s request, the Administrative Secretary will refer the case to the Chair of the Transfer Panel.

2.2.6 The Chair will then convene a meeting of the Panel to consider the case. The Panel will a) determine whether it upholds the student’s case that the grounds to request a transfer are justified; and b) where it agrees a transfer is justified, select a shortlist of up to five Colleges to be approached for the possible transfer in of the student. In determining a shortlist of Colleges to approach for transfer, the Panel will consider the needs and circumstances of the student.

2.2.7 Where the Panel rejects or suspends a decision about an application, reasons will be provided by the Administrative Secretary to the original College. Such reasons might include the need to see an ongoing formal procedure through to full conclusion as outlined in paragraph 2.1.6. It is the responsibility of the original College to relay this to the student.

2.2.8 Where the Panel approves the request, the Administrative Secretary will send the details of the case to all the Senior Tutors of the Colleges on the shortlist in parallel, inviting consideration and comment. Whilst the shortlisted Colleges will be contacted simultaneously, in the interests of procedural fairness measures will be taken to ensure that the identities of the individual Colleges are not visible to one another. These Colleges will be given a reasonable timeframe in which to respond (usually two weeks). If unable to accept a transfer, the College will normally be expected to explain why.
2.2.9 The Panel will reconvene as soon as possible following receipt of all the shortlisted Colleges responses (usually within one week) to review positive responses and on the basis of these will determine to which College the student should transfer.

2.2.10 Once the possibility of a College transfer has been determined by the Panel, it will be communicated by the Administrative Secretary to the original College and to all the Colleges on the shortlist within five working days of the Panel having decided on where the student should transfer. The original College shall have responsibility for conveying the Panel’s decision to the student.

2.2.11 In the event that none of the shortlisted Colleges are able to accept a transferring student, the Panel will draw up a second shortlist of up to five Colleges, and if necessary continue until all appropriate options have been exhausted. The Administrative Secretary will keep the original College informed when each new shortlist has been drawn up. If no transfer can be agreed, the Administrative Secretary will communicate this without further delay to the original College, which will be responsible for issuing a ‘Completion of procedures letter’ confirming this to the student.

2.3 Right of Review

2.3.1 Where the Panel determines that a student does not have grounds for a transfer of College, the student can ask for this to be reconsidered by an Independent Reviewer on one or more of a number of grounds. Details of the review procedure can be found in Appendix A.

2.4 Notes

2.4.1 Students should provide a detailed account of their request for transfer, outlining any particular circumstances which are pertinent. If a student is applying on the grounds of disability or a medical condition, the fullest possible account of their specific needs should be provided, for example details of any restrictions to their mobility, maximum distances that are manageable on foot, whether ground floor accommodation or en-suite facilities are required etc. Students should justify their request with whatever supporting information and evidence they wish to be considered, including medical evidence. It is expected that they will consent to the inclusion of any submissions already considered by the Exams, Access and Mitigation Committee or Postgraduate Committee: disclosure of such information will ensure an appropriately informed decision and facilitate the provision of any ongoing support required.

2.4.2 In the unlikely event that a student wishes to transfer to a specific College, this should be noted on the application form with detailed reasons to ensure the Panel can give this due consideration.

2.4.3 Students should, however, note that preference for another College is not in itself regarded as providing sufficient grounds for a College transfer, and that the shortlist of suitable Colleges for transfer (if the application is considered justified) will be determined by the Panel. In making a request for a transfer, students agree to accept the decision of the Panel in determining a suitable College in all the circumstances.

2.4.4 These procedures allow for the possibility of the Chair of the Panel taking informal soundings from prospective shortlisted Colleges regarding the suitability of their College in relation to a student’s individual needs and circumstances. Furthermore, the Chair of the Panel may also need to contact a student directly for further information about their case.

2.4.5 Given the administrative complexity that accepting a transferring student can entail for Colleges, the Administrative Secretary will retain historical data about previous transfers to inform the Panel’s shortlisting decision and will maintain records of all transfer requests considered. This is to ensure that, wherever possible, no College or Colleges are unfairly burdened with the responsibility of multiple transfers. The data shall be maintained by the Secretariat of the Senior Tutors’ Committee (Data Controller for the purposes of these procedures) in conjunction with the Administrative Secretary and shall be subject to the data protection principles in force at any given time.

2.4.6 A College considering a request to receive a student may take into consideration issues such as capacity within the particular subject, or the availability of rooms; it may not make a decision based solely on its assessment of a student’s academic ability. The Senior Tutor of any of the shortlisted Colleges may request further information about the student’s case if required.

2.4.7 In submitting an application, a student gives consent for the details of their case to be seen by the Panel and, if the Panel upholds their transfer request, the student’s application will be circulated on a strictly ‘need to know’ basis to any College asked to consider receiving the student (e.g. to the Senior Tutor or Graduate Tutor, Director of Studies and, if applicable, College Nurse or Counsellor, and to the Disability Resource Centre.)

2.4.8 Depending on the circumstances, the Panel may require additional evidence to be provided to support an application and it reserves the right to request this from either the original College or directly from the student.

2.4.9 It will be at the discretion of the Chair of the Panel as to what information about the Student and the transfer request will be shared with the selected Colleges as this will often depend on the specific details of each case.

2.4.10 Where a mid-course transfer of College is enacted, the transfer will normally take effect from the start of the subsequent term for the purposes of fees.
3. Changing Colleges between courses that require separate applications (See Appendix D)

3.1 A change of College is common between courses that require separate formal applications (e.g. between undergraduate and Masters or between Masters and PhD courses), and partnered funding schemes between Colleges and other Cambridge funding providers may make a change of College between Masters and PhD more likely (see Section 4.2 below).

3.2 If the student wishes to apply to another College or Colleges for one of these courses they should do so independently through Graduate Admissions as a completely new application, noting any advice on the websites of the Graduate Admissions Office and any College or Colleges to which they intend to apply.

3.3 Tutors at the student’s existing College may offer help and information, but will not normally be actively involved in seeking a new College.

3.4 In the first instance, College allocation is managed on the basis of the preference(s) that the student states in their application form. Those students with existing College membership may wish to apply to other Colleges to complete a new course where there is available funding and where a condition of eligibility for that funding requires listing that College as their first- or second-choice in their application. Should the student be unsuccessful in receiving an offer of a place at their preferred College(s), their placement at a College will instead be determined via the computerised allocator process. In these circumstances, should the student wish to return to the College with whom they have existing membership, there is collective agreement between the Colleges that the allocated College will rescind their offer to allow a student to transfer back to their existing College on an informal basis (i.e. without requiring Panel intervention).

3.5 The student’s right to request reallocation to their existing College also applies where they are unsuccessful in securing funding and are offered a place at their first or second choice College without funding.

3.6 Returning to an existing College in these circumstances is not an automatic right; it must be requested by the student within ten working days of the allocated College accepting them AND the existing College must agree to accept the student.

3.7 It is the responsibility of the outgoing College to record any informal transfers between courses that require separate applications and to report them to the Administrative Secretary for the purposes of compiling an annual report (see Section 6).

3.8 Guidance on College preferences at graduate admission is provided on the Applicant Portal and graduate study web pages.
4. Transfers during or very shortly after the graduate admissions process

4.1 Applicants may change their College preference(s) within 14 days of submitting a graduate application as long as a formal offer to study has not yet been made. Requests should be made by the applicant by contacting the Graduate.Admissions@admin.cam.ac.uk.

Thereafter requests for a transfer of College will be considered only on the grounds of an offer of funding from another College (4.2), disability (4.3), or other compelling circumstances (4.4.). Owing to the timelines required for considering and processing formal transfer requests (4.2 and 4.3), it is highly unlikely that a positive outcome to such requests will be possible beyond the end of August.

4.2 Offers of funding (See appendix E)

4.2.1 If an applicant receives a substantial offer of funding of at least £5,000 towards the total cost of the course, either solely or as part of a matched funding agreement, from a College that has not already offered them membership, then that offer of funding is likely to be conditional on the applicant transferring to that College. In such cases, the Colleges have collectively agreed that an informal transfer (i.e. one without requiring Panel intervention) would automatically be justified and applicants should contact their allocated College in the first instance to request a transfer on these grounds. It is the responsibility of the outgoing College to report transfers of this nature to the Administrative Secretary for the purposes of compiling an annual report (see Section 6).

4.2.2 If an applicant receives an offer of funding which equates to less than £5,000 towards the total cost of the course, the right to transfer informally would not be automatic, but could take place if all parties (the applicant and both affected Colleges) agreed to it. In these cases the allocated College should manually override the application. It is the responsibility of the outgoing College to record any informal transfers of this nature and report them annually to the Administrative Secretary for the purposes of compiling an annual report (see Section 6). As transfers of this nature are deemed informal and at the discretion of the Colleges involved, the applicant would have no recourse to seek the Panel’s adjudication should an informal transfer not be agreed by both affected Colleges.

4.3 Disability (See Appendix F)

4.3.1 If the request to transfer is on the grounds of disability, i.e. an applicant’s concern about their allocated College’s ability to meet their requirements in this respect, the applicant will need to engage with the Graduate Admissions Office in the first instance so the correct process can be followed and the case given full consideration by their allocated College with input from the
Disability Resource Centre. Applicants should provide the fullest possible account of their specific needs, for example details of any restrictions to their mobility, maximum distances that are manageable on foot, whether ground floor accommodation or en-suite facilities are required etc. In the majority of cases no transfer will be required as reasonable adjustments can normally be made by the allocated College.

4.3.2 If either a) the allocated College deems it cannot reasonably meet the applicant’s requirements or b) the applicant does not believe the adjustments offered by the allocated College are adequate, a request for a transfer to another College may be justified. The Graduate Admissions Office should be advised in either instance by the following methods: in cases of a) the allocated College confirming they cannot meet the applicant’s requirements within the transfer request form sent to them by the Graduate Admissions Office, or in instances of b) with full reasons provided by the applicant why the proposed adjustments are inadequate.

4.3.3 In such cases, the Graduate Admissions Office will refer the case to the Chair of the Panel to initiate the process of convening the Panel and considering the request as set out in the process for mid-course transfer requests outlined in Section 2.

4.4 Other compelling grounds (See Appendix G)

4.4.1 If an applicant believes they have other compelling grounds on which to request a College transfer, they will need to engage with the Graduate Admissions Office in the first instance so the correct process can be followed and the case given full consideration by their allocated College. In the majority of cases no transfer will be required as adjustments can normally be made by the allocated College.

4.4.2 However, where either a) the allocated College deems it cannot reasonably meet the applicant’s needs or b) the applicant does not believe the adjustments offered by the allocated College are adequate, a transfer to another College may be justified. The Graduate Admissions Office should be advised in either instance; in cases of a) by the allocated College confirming they cannot meet the applicant’s requirements within the transfer request form sent to them by the Graduate Admissions Office, or in instances of b) with full reasons provided by the applicant why the proposed adjustments are inadequate.

4.4.3 In such cases, the Graduate Admissions Office will refer the case to the Chair of the Panel to initiate the process of convening the Panel and considering the request as set out in the process for mid-course transfer requests outlined from Section 2.

4.5 Right of Review - Graduate Admissions

4.5.1 In transfer cases occurring under Sections 4.3 or 4.4, the Panel effectively acts as the Independent Reviewer. If the Panel rejects the applicant’s case, this
decision is final, and the applicant **would not** have recourse to the Independent Review process set out in Appendix A. Where the request is rejected, a Completion of Procedures letter will be issued by the Applicant’s allocated College alongside the Panel’s decision.

4.5.2 Should an applicant consider the Panel’s decision unsatisfactory, they would have no right of redress to the Office of the Independent Adjudicator, since complaints relating to admissions are outside its remit.

5 Constitution of the College Transfer Request Panel

5.1 The Panel will comprise a Chair and two further members appointed by the Senior Tutors’ Committee. Members of the Panel will be active or former Senior Tutors and/or members of the STC Secretariat. In cases where a Panel member may be conflicted (e.g. they have prior knowledge of the student/applicant or are from the originating College), they will be expected to declare an interest and a deputy will be found.

5.2 Where deemed necessary, the Chair of the Panel reserves the right to seek specialist advice and input on cases from individuals across the Collegiate University. This includes, but is not limited to, the Head of the Disability Resource Centre, The Head of the University Counselling Service, the Head of the Office of Student Conduct, Complaints and Appeals, the Head of Education Services, the Secretary to the Postgraduate Committee, the Head of the Graduate Admissions Office, the Secretary to the Exams, Access and Mitigation Committee, or the Head of the Office of Intercollegiate Services.

6 Review of these Procedures

6.1 An annual report will be made to the Senior Tutors’ Committee by the Secretary of the STC of the number and distribution by College of requests for transfer received, declined and approved by the Panel, and accepted by Colleges, and of cases referred to an Independent Reviewer; the report will also detail any informal transfers agreed and completed without invoking these procedures.
7 Appendix A Mid-Course College Transfer Review Procedure (See Appendix H)

7.1.1 Where the Panel determines that a student seeking a mid-course transfer does not have grounds for a transfer of College, the student can ask for this decision to be reconsidered by an Independent Reviewer on one or more of the following grounds:

a) that there were procedural irregularities in the decision-making process that were material to the decision reached; or

b) that the decision reached was unreasonable or perverse, in that no reasonable person or body could have reached the decision on the basis of the available evidence; or

c) that there is new evidence, directly relevant to the request, which for good reason was not and could not have been provided to the Panel at the time of the first request.

7.1.2 The student must request a review within 28 days of receiving notification from their College that the Panel has rejected their case.

7.1.3 The Secretary or an Associate Secretary of the STC, (who has not been a member of the Panel), will appoint as an Independent Reviewer a senior member of the University outside the College and Faculty/Department of the student and Panel members with no previous knowledge of the request. The Secretary or an Associate Secretary of the STC will inform the original College of the Independent Reviewer’s identity, and the College in turn will notify the student. If the student has reason to believe that the Independent Reviewer is conflicted, the student should inform the person who appointed the Independent Reviewer as quickly as possible, stating their reasons. This person will consider the potential conflict and may appoint a new Independent Reviewer if they deem it appropriate.

7.1.4 The Independent Reviewer shall endeavour to consider a case and to provide a response within two weeks. Where it is not possible to complete the review within this timeframe, the Independent Reviewer will alert all relevant parties and advise on the likely timescale for a response.

7.1.5 The Independent Reviewer will consider the request and evidence provided by the student, the material considered by the Panel, the Panel’s decision and the reasons for the decision. Following consideration of the relevant information, the Independent Reviewer will take one of the following actions:

a) reject the request as it does not meet the grounds for a review of the Panel’s decision; or

b) uphold the request and ask for a new Panel to be convened to consider the student’s transfer request in accordance with the process outlined above.
7.1.6 The Independent Reviewer will give reasons for their decision, and these will be communicated by the Administrative Secretary to the student’s original College within five working days of the decision being made. The student’s original College will be responsible for relaying this decision to the student. The decision made by the Independent Reviewer is final and therefore, where the request is rejected, a Completion of Procedures letter will be issued by the Student’s College alongside the decision.

7.1.7 In undertaking the review, the Independent Reviewer acts as a sufficiently neutral party to allow for procedural fairness. However, as the policy falls outwith the remit of the University of Cambridge, it should be noted that the decision of the Independent Reviewer does not represent a University decision.
APPENDIX B – Local Resolution

START HERE
The formal procedures are intended to be used only as a last resort after all attempts at local resolution have been exhausted.

Applicant/student approaches allocated/original College to express a desire to transfer College.

Allocated/original College representative meets/discusses with applicant/student their request and concerns in full.

Allocated/original College attempts to resolve concerns/issues underlying the transfer request at local level.

There are several possible outcomes following attempts at local resolution.

Attempts at local resolution are not expected to continue beyond 28 calendar days.

Allocated/original College supports request and refers under formal procedure.

Allocated/original College does not support request and refers under formal procedure.

Allocated/original College is unable to resolve issues to allow applicant/student to remain but locally agrees a transfer with another College.

Allocated/original College reports transfer to administrative secretary.

Allocated/original College resolves issues and no transfer required.
Appendix C - Workflow - College Transfer Requests Mid-Course

START HERE
Student considering request to transfer College.

Does the student have grounds?

Yes.

Student to speak to original College about their request.

Original College attempts to resolve concerns via local resolution.

If attempts at local resolution unsuccessful, original College collaborates with student to complete the mid-course transfer request form.

Does the current College support the student's request?

No.

Student can still make a request but must do so via their College.

Yes.

Application form and any supporting evidence should be sent to the Chair of the Panel and administrative secretary transfers@ois.cam.ac.uk. Panel is convened.

Original college should state clearly on the application form why they don't support the student's request.

No.

Panel rejects the application - the student does not have grounds to request a transfer.

Panel agrees that the student has grounds to request a transfer.

If no College has been found, process repeated.

If a College has been found, all shortlisted Colleges and original College notified and original College asked to make necessary arrangements for the transfer.

Original College notified that the request has been rejected, with reasons.

Student is notified by their original College.

Can seek independent advice from Students' Unions' Advice Service (SUAS).

Student should not apply.

If all reasonable options have been exhausted and no suitable College original College will be notified.

Completion of procedures letter is sent to the student by their original College.

Shortlist of up to five Colleges agreed by Panel.

Request circulated to shortlisted Colleges with 2 week deadline.

Shortlisted Colleges respond within deadline.

Panel convenes Panel (or if straightforward consults by email circulation) to consider responses.
APPENDIX D – Workflow – College Transfer Requests at Graduate Admission – Returning to Existing College

START HERE
Student has existing College membership but formally applies for a graduate course and puts two other Colleges as first and second preference for reasons of funding.

OR
Student is unsuccessful in securing funding from their first or second choice College and is placed with another College via the allocator.

Student is offered a place at their first or second choice College but without funding.

Student speaks to allocated/originally preferred College within ten working days of being accepted at that College and confirms their wish to return to their existing College to complete graduate study.

Allocated College contacts existing College to check that the existing College is able/willing to accept the student.

Existing College is able/willing to accept the student. Allocated/originally preferred College uploads relevant correspondence to student's CamSIS record and manually overrides application to existing College and confirms transfer has been made to student and existing College. Existing College accepts student.

Existing College is not able/willing to accept the student. No transfer is made. Allocated/originally preferred College informs student.

Outgoing College reports locally agreed transfer to the administrative secretary (transfers@ois.cam.ac.uk).

If student has already met conditions, override may not be possible – contact Graduate.Amissions@admin.cam.ac.uk and the change will be made manually by GAO.
APPENDIX E – Workflow – College Transfer Requests at Graduate Admission - Funding

START HERE
Applicant has already been allocated to a College but has received an offer of funding which would necessitate a change of College.

Applicant notifies allocated College of situation and confirms wish to transfer.

Offer of funding is substantial (£5,000 or more towards annual cost of the course).

Allocated College uploads relevant correspondence to applicant's CamSIS record.

Allocated College overrides application in the system and transfers student to College with funding.

Allocated College confirms transfer has been made to applicant and incoming College. Incoming College accepts applicant.

If applicant has already met conditions, override may not be possible – contact Graduate.Admissions@admin.cam.ac.uk and the change will be made manually by GAO.

Offer of funding is less than £5,000

Allocated College, in consultation with the applicant, to liaise with the College offering funding.

Transfer not normally possible unless agreed exceptionally by all parties.

Outgoing College reports transfer to the administrative secretary (transfers@ois.cam.ac.uk).
APPENDIX F – Workflow – College Transfer Requests at Graduate Admission – Disability
APPENDIX G – Workflow – College Transfer Requests at Graduate Admissions – Other Compelling Grounds
APPENDIX H – Workflow – Mid Course College Transfer Review Process

The student contacts the administrative secretary (transfers@ois.cam.ac.uk) in writing asking that the decision be reconsidered on one of the eligible grounds contained within the procedures within 28 days of being notified their request has been rejected by the Panel.

The administrative secretary notifies the original College of the appeal.

The administrative secretary refers the review to the Secretary (or an Associate Secretary) of the STC.

The Secretary/Associate Secretary will appoint an Independent Reviewer and refer the case to them along with any relevant paperwork. They will confirm the identity of the Independent Reviewer to the administrative secretary who will alert the student via their original College.

Does the student believe that the Independent Reviewer is conflicted?

No.

The Independent Reviewer notifies the STC Secretary/Associate Secretary of their decision with reasons. The administrative secretary is informed who will advise the original College who will in turn relay the outcome to the student.

The independent Reviewer will consider the request and all the evidence, usually within two weeks.

Yes.

The student should alert their original College who will contact the administrative secretary.

The administrative secretary will refer the potential conflict to the STC Secretary/Associate Secretary who will determine if it is necessary to appoint another Independent Reviewer.

The original College will issue a Completion of Procedures letter to the student.

The Independent Reviewer upholds the request and asks the STC Secretary/Associate Secretary for a new Panel to be convened to reconsider the request in accordance with the relevant procedure.
Please note that the flowcharts in appendices B – H are for illustrative purposes only. The text (1 – 7.1.7) should be taken as the authoritative document in case of any discrepancy between it and a workflow or application form.